



IDAHO DEPARTMENT OF
HEALTH & WELFARE

FILE COPY

C. L. "BUTCH" OTTER – Governor
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February 5, 2008

Ken Harman
IHC Hospice Of Cassia Regional Medical Center
1501 Hiland
Burley, Idaho 83318

Provider #131542

Dear Mr. Harman:

On **January 17, 2008**, a Complaint Investigation was conducted at IHC Hospice Of Cassia Regional Medical Center. The complaint allegations, findings, and conclusions are as follows:

Complaint #ID00003325

Allegation: A hospice nurse wrote orders for a hospice patient without the physician's approval.

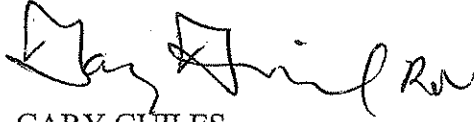
Findings: An unannounced visit was made to the facility on 1/17/07. Five medical records were reviewed. The Hospice agency's Director and one R.N. were interviewed. Two physicians were interviewed. One physician was the primary provider for two active hospice patients. One physician was the Medical Director of the Hospice. Interdisciplinary Team Conference was attended. In the charts reviewed, there were no physician orders without appropriate physician signatures. Both physicians stated that they knew of no instances of nurses writing orders without the physician's prior knowledge and approval. IDT Conference showed communication between the nurse and the physician concerning each patient discussed and their orders. No evidence was found to support the allegation that a nurse wrote orders without physician approval. This allegation was found to be unsubstantiated.

Conclusion: Unsubstantiated. Lack of sufficient evidence.

Ken Harman
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As none of the complaints were substantiated, no response is necessary. Thank you for the courtesies and assistance extended to us during our visit.

Sincerely,

A handwritten signature in black ink, appearing to read "Gary Guiles".

GARY GUILLES
Health Facility Surveyor
Non-Long Term Care

A handwritten signature in black ink, appearing to read "Sylvia Creswell".

SYLVIA CRESWELL
Co-Supervisor
Non-Long Term Care

GG/mlw